



## THE COMPANY

ISI Consultants designs, implements, and manages total secure network solutions. We begin all projects with a comprehensive assessment and then partner with you to implement the appropriate technology tools.

We are based in the great city of Austin, Texas and have over 15 years of Cisco-certified experience and certifications.

Not just techies, we pride ourselves on exceptional client service always innovating to find the latest solutions to save time and dollars.

## CORE COMPETENCIES:

*IP Telephony – Converged networks  
Wireless Networking*

## CAPABILITIES

### LAN/WAN

- design
- performance tuning
- implementation
- VoIP readiness
- Wireless

### WAN&Internet

- MPLS
- Brea/Fix
- Metro ethernet

### Security

- Incident Response & Recovery
- Firewall
- IPS
- Software Tools & Logging
- Host IPs
- A/V (antivirus; symantec virus)
- Security Infrastructure Design
- Remote Access - SSL, IPSEC
- Authentication
- NAC

### Windows Servers

- Active Directory (migrations)
- Exchange
- BreakFix
- Backups

### Windows Desktop Support

- A/V (antivirus)
- Breakfix
- Rollouts
- Host IDs - CSA, core Trace
- Help Desk (desktop performance)
- Desktop Performance
- Hardware Mgt

### Telephony & VoIP

- Design
- VoIP Deployment (Cisco only)
- Unity and Unity Express
- Traditional PBX to CM/Unity Integration
- Voice Gateways and GateKeepers
- Migrations and upgrades
- Telecom Billing Audits
- Cost Recovery Analysis
- SIP trunking

### Technology Consulting

- RFP generation
- RFP lifecycle including vendor selection
- technology reviews
- Vendor Management
- Technology Roadmaps
- Asset Inventory
- Life Cycle Mgt

## CERTIFICATIONS

- Cisco Certified Network Associate (CCNA)
- Cisco Certified Design Associate (CCDA)
- Cisco Certified Network Professional (CCNP)
- Cisco Certified Design Professional (CCDP)
- Cisco Certified Security Professional (CCSP)
- Cisco Certified Internet Professional (CCIP)
- Cisco Certified Internetwork Engineer (CCIE)



## RELEVANT PROJECT EXPERIENCE

### STAFF AUGMENTATION

- PROVIDED ONSITE SUPPORT ON A DAY TO DAY BASIS TO STATE REGULATORY AGENCY
- INFRASTRUCTURE INCLUDED CISCO ASA 5500, CISCO ISR'S, CISCO IPS, AND CISCO MARS
- RESPONDED AND ADDRESSED SECURITY INCIDENTS AND PERFORMED POST MORTEMES
- INSTALLED AND MANAGED END-POINT SECURITY TOOLS FROM SYMANTEC AND CORETRACE

### ANALYSIS & INSTALLATION (SECURITY INFRASTRUCTURE & MONITORING)

- PERFORMED SECURITY NETWORK ANALYSIS FOR LARGE STATE AGENCY RESPONSIBLE FOR REGULATION OF K-12 AND HIGHER EDUCATION
- NUMEROUS INSTALLATION AND UPGRADES OF CISCO CATALYST 6500 SERIES SWITCHES FOR ISDs AND GOVERNMENT AGENCIES
- INSTALLATION AND TUNING OF CISCO SECURITY PLATFORMS INCLUDING:
  - CISCO IPS
  - CISCO SECURITY MANAGER
  - CISCO ASA 5500
  - CISCO SECURITY AGENT
  - CISCO SECURE MARS
  - CISCO FIREWALL SERVICES MODULE
  - CISCO IDSM
  - CISCO NAC

## VOIP AND IPCC

### STAFF AUGMENTATION

- PROVIDE ONSITE SUPPORT FOR STATE WIDE 211 CONVERGED NETWORK
- SUPPORT CALL MANAGER ON MULTIPLE REVISIONS FROM 4.X TO 6.X
- SUPPORT UNITY VOICE MAIL
- SUPPORT IPCC ENTERPRISE AND CISCO VOICE PORTAL
- SUPPORT AND MAINTAIN BACKBONE INFRASTRUCTURE
- PROVIDE EXPERT DESIGN AND IMPLEMENTATION SERVICES AT THE CCIE LEVEL

### ANALYSIS & INSTALLATION

- PERFORMED VOIP READINESS ASSESSMENT FOR COUNTY AGENCY
- DEVELOPED CUSTOMER REQUIREMENTS DOCUMENT
- PERFORMED SITE SURVEYS AND DISCOVERY
- DEVELOPED DETAILED DESIGN AND IMPLEMENTATION DOCUMENTS
- INSTALLED CALL MANAGER, UNITY, AND IPCC EXPRESS FOR COUNTY AGENCY'S CRISIS CENTER
- INTEGRATED CALL MANAGER AND UNITY WITH EXISTING TRADITIONAL NEC PBX TO SERVICE 700+ USERS
- DEPLOYED MULTIPLE MGCP AND H323 GATEWAYS, INCLUDING SRST CONFIGURATIONS

## CORE SERVICES

- NETWORK PERFORMANCE ANALYSIS & ROOT CAUSE ANALYSIS TO ADDRESS LATENCY AND SERVICE LEVEL REQUIREMENTS
- NETWORK DESIGN AND DEPLOYMENT
- DISASTER RECOVERY AND BUSINESS CONTINUITY